



Using EHDC Car Parks

We are very interested in your views as a user of East Hampshire District Council car parks. Overall results from this survey will be used as evidence to help shape future parking services. Please complete this anonymous survey for up to **three** East Hampshire District Council (EHDC) car parks that you regularly use.

Q1 Which EHDC car park(s) do you normally use? Up to 3 only. **(If more than one, please number 1-3)**

- | | | |
|--|--|---|
| <input type="checkbox"/> Alton - Bank | <input type="checkbox"/> Four Marks - Winchester Road | <input type="checkbox"/> Liss - Hillbrow |
| <input type="checkbox"/> Alton - Church Street | <input type="checkbox"/> Grayshott - Crossways Road | <input type="checkbox"/> Liss - Station Road |
| <input type="checkbox"/> Alton - Lady Place | <input type="checkbox"/> Grayshott - Glen Road | <input type="checkbox"/> Liss - Village Centre |
| <input type="checkbox"/> Alton - Manor | <input type="checkbox"/> Grayshott - Headley Road | <input type="checkbox"/> Petersfield - Castle Yard |
| <input type="checkbox"/> Alton - Mount Pleasant | <input type="checkbox"/> Horndean - Blendworth Lane | <input type="checkbox"/> Petersfield - Central |
| <input type="checkbox"/> Alton - Rogers Court | <input type="checkbox"/> Liphook - Haslemere Road | <input type="checkbox"/> Petersfield - Festival Hall |
| <input type="checkbox"/> Alton - Turk Street | <input type="checkbox"/> Liphook - Midhurst Road | <input type="checkbox"/> Petersfield - Swan Street |
| <input type="checkbox"/> Alton - Vicarage Hill | <input type="checkbox"/> Liphook - Station Road | <input type="checkbox"/> Selborne - High Street |
| <input type="checkbox"/> Alton - Victoria Road | | <input type="checkbox"/> Whitehill - Sutton Fields |
| <input type="checkbox"/> Bordon - Guadeloupe | | |

Please complete the following sections for each car park you have selected, thinking about when you most often use each car park:

Car Park 1

- Q2 If this car park is in Alton or Petersfield - how do you most often pay for parking? Please select one only.
- | | | |
|---------------------------------|---|--|
| <input type="checkbox"/> Permit | <input type="checkbox"/> Debit or Credit card | <input type="checkbox"/> Apple pay |
| <input type="checkbox"/> Cash | <input type="checkbox"/> Android (any app) | <input type="checkbox"/> RingGo (cashless Parking) |
- Q3 What tariff do you most often pay at this car park? Please select one only.
- Up to 1 hour Up to 2 hours Up to 3 hours Up to 4 hours 4+ hours
- Q4 If you pay for up to 1 hour, how long do you usually stay for?
- Under 30 minutes 30+ minutes
- Q5 What time do you most often arrive at this car park? Please select one only.
- | | | |
|--|--|------------------------------------|
| <input type="checkbox"/> Before 9am | <input type="checkbox"/> After 12 noon - 2pm | <input type="checkbox"/> After 6pm |
| <input type="checkbox"/> 9am - 12 noon | <input type="checkbox"/> After 2pm - 6pm | |

Q6 On what day(s) of the week do you most often use this car park?

- Monday Wednesday Friday Sunday
 Tuesday Thursday Saturday

Q7 For what reason do you most often use this car park? Please select one only.

- Shopping Leisure Park then travel by train
 Work Visiting Other

If other, please state

Q8 If you park then use the train, where are you catching the train to?

Q9 Why do you park where you do?

Q10 How far do you travel to this car park? Please select one only.

- Under 1 mile 1 - 5 Miles Over 5 and under 10 miles 10+ miles

Q11 Do you have any other comments?

Q12 Have you replied as a ... (please tick all that apply)

- Resident of East Hampshire Employee working in East Hampshire
 Owner of business in East Hampshire Other

If other, please state

Q13 Please enter your postcode

Your views are valuable. Thank you for your time

If you have selected a second car park, please complete the following section for that car park.

If you have finished the survey, please either

- post the survey to Parking Office, Penns Place, Petersfield, GU31 4EX, or
- return the survey to the council office where you picked it up.

Car Park 2 (if applicable)

Q14 If this car park is in Alton or Petersfield - how do you most often pay for parking? Please select one only.

- Permit Debit or Credit card Apple pay
 Cash Android (any app) RingGo (cashless Parking)

Q15 What tariff do you normally pay at this car park? Please select one only.

- Up to 1 hour Up to 2 hours Up to 3 hours Up to 4 hours 4+ hours

Q16 If you pay for up to 1 hour, how long do you usually stay for?

- Under 30 minutes 30+ minutes

Q17 What time do you most often arrive at this car park? Please select one only.

- Before 9am After 12 noon - 2pm After 6pm
 9am - 12 noon After 2pm - 6pm

Q18 On what day(s) of the week do you most often use this car park?

- Monday Wednesday Friday Sunday
 Tuesday Thursday Saturday

Q19 For what reason do you most often use this car park? Please select one only.

- Shopping Leisure Park then travel by train Other
 Work Visiting

If other, please state

Q20 If you park then catch the train, where are you catching the train to?

Q21 Why do you park where you do?

Q22 How far do you travel to this car park? Please select one only.

- Under 1 mile 1 - 5 Miles Over 5 and under 10 miles 10+ miles

Q23 Do you have any other comments?

Thank you for your time. If you have selected a third car park please complete the following section. If you have finished, please return the survey.

Car Park 3 (if applicable)

Q24 If this car park is in Alton or Petersfield - how do you most often pay for parking? Please select one only.

- Permit Debit or Credit card Apple pay
 Cash Android (any app) RingGo (cashless Parking)

Q25 What tariff do you normally pay at this car park? Please select one only.

- Up to 1 hour Up to 2 hours Up to 3 hours Up to 4 hours 4+ hours

Q26 If you pay for up to 1 hour, how long do you usually stay for?

- Under 30 minutes 30+ minutes

Q27 What time do you most often arrive at this car park? Please select one only.

- Before 9am After 12 noon - 2pm After 6pm
 9am - 12 noon After 2pm - 6pm

Q28 What day(s) of the week do you normally use this car park?

- Monday Wednesday Friday Sunday
 Tuesday Thursday Saturday

Q29 For what reason do you most often use this car park? Please select one only.

- Shopping Leisure Park then travel Other
 Work Visiting by train

If other, please state

Q30 If you park then catch the train, where are you catching the train to?

Q31 Why do you park where you do?

Q32 How far do you travel to this car park? Please select one only.

- Under 1 mile 1 - 5 Miles Over 5 and under 10 miles 10+ miles

Q33 Do you have any other comments?

Thank you for your time.

Please either

- post the survey to Parking Office, Penns Place, Petersfield, GU31 4EX, or
- return the survey to the council office where you picked it up.