

Winter Fuel Payment Scams

We are receiving an increasingly high number of reports from residents who have been contacted, often via a text message, by someone claiming to be gathering information to enable them to receive a Winter Fuel Payment. There is no need for you to provide any information, the payment is automatic, and the DWP know if you are eligible or not based on their records.

For more information please read: <https://www.gov.uk/winter-fuel-payment>

Please remain vigilant about any post, calls, texts, messages and **Stop! Think Fraud.** Forward on any suspicious text messages to 7726.



DWP Reminder:
Your application for the 2024-2025 Winter Fuel Payment has not yet been submitted or the previously submitted application information is incorrect. To ensure that you receive the £300 allowance, you must apply before the deadline of August 13 2025. Late application will result in cancellation of eligibility for this year. Please complete your application through the official submission platform:

<https://gov.uk-dwpsul.cfd/uk?7pka=aqt0ns6>

Reporting Domestic Abuse to Crimestoppers

CrimeStoppers.

0800 555 111

100% anonymous. Always.

Domestic abuse will affect 1 in 4 women and 1 in 6 men in their lifetime. Crimestoppers are encouraging you to learn the signs to spot, so that if you do see or hear something, you can speak up and tell them what you know, 100% anonymously – guaranteed.

As a bystander, family member, colleague or friend you may feel helpless when you know someone is a victim of domestic abuse. Whilst ultimately the victim will need to make the decision to leave the relationship themselves, we encourage you to report your suspicions. This information is passed from Crimestoppers to the police, who, with partners, may be able to intervene. For further information please see: [Domestic abuse | Crimestoppers](#)

Register your property

Immobilise can be used by members of the public and businesses to register their valued possession or company assets. It is free to use and all property registered is held securely on the Immobilise property register database.

<https://www.immobilise.com/>

IMMOBILISE

PROTECT IT

REGISTER IT

Register your property for free and improve your chance of getting it back if it is lost or stolen

www.immobilise.com



Remove valuables from vehicles

Reports of theft from vehicles can increase over the warmer months, especially in public car parks when people are enjoying outside spaces. Even items of little value may tempt a potential thief to break into a vehicle, to see what else there may be worth stealing.



- Where possible park your car in an attended car park, or look for public car parks approved by the [Park Mark Scheme](#).
- Do not hide valuable items. Take them with you or leave them at home
- For information on alarms and locks speak to your manufacturer or visit [Secured By Design](#).

Look out for signs of child exploitation



Child exploitation is when individuals or groups coerce, manipulate or deceive a child into doing what they want in return for something the child wants or needs.

The '*Is Your Child Safe?*' campaign offers advice to parents, guardians and care givers on how to spot the signs of child exploitation, what to do and where to get help.

Visit www.isyourchildsafe.org to see the support available in your area.

Top tips to stay safe online

The Police Digital Service has created a short film of simple top tips to protect yourself from Ransomware attacks. The film can be viewed on YouTube:

[Ransomware - top tips to protect yourself](#)



Who called me?



Every day, people across the UK get calls from unknown numbers, and many of these turn out to be scams.

National Trading Standards are promoting Phonely, the free reverse phone lookup tool helping you find out who's behind those mystery calls. In July 2025, the community reported thousands of suspicious numbers, helping everyone stay safer. They also add these reported numbers to a blacklist, so all their clients are protected from known scam calls.

[Phonely Who Called Me | Identify Unknown Callers & Avoid Scams](#)